



TOW BOSS INTEL: SEMINAR SCHEDULE

Thursday, August 17, 2017

8AM-5PM Light/Medium Duty Recovery Certification Pecos 4
 Training Part I: Hours Classroom by WreckMaster,
 (lunch provided) **

Room

10-10:50 AM Safety Accidents—or Repeated Mistakes? Texas 2
 Randall Resch, American Towman Magazine
 10-10:50 AM Recruiting & Hiring Process Texas 3
 Don Archer, American Towman Magazine

Friday, August 18, 2017

8AM-12PM Light/Medium Duty Recovery Certification Lot R
 Training- Part II: 4 Hours Hands On by WreckMaster,
 Transportation Provided **

Room

8AM-5PM CIRT Medium/Heavy Duty Training-I: Texas 6
 8 Hours Classroom . Bobby Tuttle, Certified CIRT/
 TDLR Trainer, (lunch provided) **

8AM-5PM TDLR Courses: TDLR 4 Hour CE & TDLR Texas 5
 8 Hour IM. Southwest Tow Operators'
 Provider #1616, Course #16308 & #16307

8-8:50 AM Leading Customer Service Texas 1
 Miguel Cifuentes, Road America

8-8:50 AM The Physics of Towing and Recovery Texas 2
 Terry Abejuela, American Towman Magazine

8-8:50 AM Effective Succession Planning Texas 3
 John Bishop, Automotive Training Institute

9-9:50 AM Local Search Dominance: Texas 1
 Call, Click, Cash! Mike Rappaport, OMG National

9-9:50 AM Instituting The Safety Meeting Texas 2
 Randall Resch, American Towman Magazine

9-9:50 AM Towing's Common Costs Behavior Texas 3
 John Borowski, Auto Return

9-11AM Repo Conference-Repo Undercover I Texas 4
 Mark Lacek, Commercial Asset Solutions

10-10:50 AM Spec'ing Your Truck Texas 1
 Shane Coleman, Jerr-Dan

Saturday, August 19, 2017

Room

8AM-12PM CIRT Medium/Heavy Duty Training-Part II: Lot R
 4 Hours Hands On Training . Bobby Tuttle, Certified
 CIRT/TDLR Trainer, Transportation Provided **

8-8:50 AM Damage Avoidance Car Carrier/Flatbed Safety Texas 1
 Bear Godfrey, WreckMaster

8-8:50 AM Servicing Lockouts Texas 2
 Michael Stevens, AAA Texas

9-9:50 AM Recovering Costs for Spill Cleanup Texas 1
 Jim Figueira, Environmental Chemical Solutions

9-9:50 AM Chain and Connecting Links Texas 2
 Terry Abejuela, American Towman Magazine

9-9:50 AM Insurance Strategies for Today's Texas 3
 Volatile Market. Bobby Tuttle,
 Certified CIRT/TDLR Trainer

9-11AM Repo Conference-Repo Undercover II Texas 4
 Mark Lacek, Commercial Asset Solutions

10-10:50 AM Electronic Logging Device Compliance Texas 1
 Brian Riker, Worldwide Equipment Sales

10-10:50 AM Search Engine Optimization Texas 2
 Don Archer, American Towman Magazine

10-10:50 AM What is Your Visison for 2020? Texas 3
 John Borowski, AutoReturn

10-12PM TRAA Nat'l Driver Certification Program® Texas 6
 (NDCP) Testing TDLR. No walk-ins allowed.

1-3PM Southwest Tow Operators TDLR Approved Texas 3
 Certification Testing

***Gaylord Texan Resort
 August 17-19, 2017***

** Schedule subject to change without notice*

*** Extra Fee Required*